



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	16	Statutory requirement met?	YES
Volunteer hours committed:	71.5	Requests opened:	13
Comments: None			

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Lawful and transparent custody	<p>The reception area was open, clean, welcoming and displayed information in various languages; robust property and admission processes were also in place. GEOAmev failures to attend and the resulting impacts were a concern for IPMs. This is a national concern and HMIPS continue to raise it with the SPS and GEOAmev.</p> <p>Good practice observed during induction included staff proactively speaking with new prisoners and explaining the induction process; tailored 1-to-1 meetings; printed induction materials, available in different languages, provided to all (including those who choose not to attend). Prisoners welcomed this approach.</p>
Decency	<p>Indoor and outdoor spaces were found to always be kept clean and tidy. Food quality was found to deteriorate following transfer to the halls. This could be mitigated with investment and was raised with management. IPMs continued to experience refused access to the serveries in the halls during mealtime, this was raised with senior management. Prisoners spoke positively of items available on the canteen and sundries list, The range took account of differing budgets and clear processes were in place, including to request changes for consideration by staff.</p>
Purposeful activity	<p>Regimes, work sheds and the Links Centre continued to be noticeably quieter, or not in operation due to staffing issues. Although when operational, staff had flagged lower attendance. The gym, which was spacious and bright, along with football and outdoor exercise were popular activities. A recovery focused café had restarted. Attendance could have been increased had hall staff proactively reminded and encouraged those who had indicated interest to attend. Those who did attend were very enthusiastic and keen to see it flourish.</p>
Regime / Organisational effectiveness	<p>Concerns remain around the regime and transition towards pre-COVID activity levels as the core day continued to be operated. Evening activities were limited and prisoners had mixed opinions and uncertainties around this. IPMs continue to speak with prisoners to better understand the differing views and are observing planned events and Prisoner Information Action Committees, which gather and consider the views of those in custody.</p>
Equality and Diversity (E&D)	<p>Concerns continued in relation to the assessment and consideration of some individuals' needs, alongside providing the appropriate support and care. IPMs raised this with management and asked to see details of the E&D Strategy and E&D meetings minutes.</p>
Healthcare	<p>Considerable challenges continued to access healthcare, and parity with the community was a concern. At times prisoners suggested healthcare staff were unhelpful and dismissive and that this had a negative impact on those in their care. NHS staffing challenges had resulted in fatigue and low morale, however the NHS had agreed a date in October 2022 when full primary health nursing staff would be available. IPMs will continue to monitor health provision, staffing complement and consequential impacts.</p>

AREAS TO BE MONITORED NEXT: Healthcare provision will continue to be an area of focus, alongside the regime and wider areas of concern.

To find out more about Independent Prison Monitoring go to www.prisoninspectoratescotland.gov.uk or email prisonmonitoring@gov.scot . To ask to see an IPM call **0800 056 7476**.



This will be the last published quarterly report. HMIPS is moving to a new system of monthly reports, which will be discussed with senior management team within the prison but not published. We will publish an annual report of IPM findings for each prison based on the monthly reports, and provide some further feedback to prisoners half way through each year.

HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:


- **Bullying and safety**
- **Equality and diversity**
- **Prisoner transfer**
- **Issues with Property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**


IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

**YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE NOT
MONITORED BY SPS AND ARE
CONFIDENTIAL.**

 **THIS NUMBER CAN BE
ACCESSED ON YOUR MOBILE
PHONE BY DIALLING 112 AND
CHOOSING OPTION 3:
INDEPENDENT PRISON
MONITOR**

 **IPMs VISIT THE PRISON
WEEKLY AND ARE AVAILABLE
TO SPEAK TO**