



## HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	14	Statutory requirement met?	Yes
Volunteer hours committed:	63.5	% of prisoner requests handled:	100

**Comments:** Statutory requirement of one (on-site) visit per week was met. IPMs handled 30 new requests from prisoners.

## MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Purposeful Activity	IPMs looked at the process for allocating prisoners work, and concluded that the process (using a 'Work Allocation Board') seemed to be open and fair, and prisoners had the opportunity to appeal adverse decisions.
Purposeful Activity	IPMs learned that due to staff shortages and no nursing staff being present at the prison during the evening, recreation was taking place during the day. IPMs heard a number of complaints from working prisoners that therefore had little access to recreation. IPMs raised this with prison management, who said they were proactively looking to make regime improvements.
Organisational effectiveness	Having spoken with prisoners and staff about a range of issues over the reporting period, IPMs concluded that there was a need for faster, clearer and more effective communication within the prison. This included generic communications and keeping individual prisoners informed about their individual circumstances.
Progression	A number of prisoners complained to IPMs about progression. IPMs looked into this and were concerned to hear that a lack of social work resource had resulted in delays to risk assessments taking place. IPMs understood that this was an issue with the local authority rather than the SPS.
Decency	IPMs noted, on a number of occasions, a significant amount of litter around the grounds and particularly around Harvieston residential areas, and were concerned about the potential for this to attract vermin. While there was some evidence of a clean-up having happened at times, littering was evident more often than not.
Mental Health support	IPMs noticed that the noticeboards in the residential areas did not display up-to-date information on mental health and anti-bullying support. There was some info displayed in other areas of the prison, notably in education, however IPMs felt that the info should be displayed in the halls for all prisoners to have access to.

## AREAS TO BE MONITORED NEXT

IPMs will keep an eye on the littering situation.  
IPMs will also monitor the process for receiving and distributing in-coming mail.  
IPMs will also have a look at how prisoner complaints are processed and responded to.

HMIPS regret being forced to pause our review into Progression due to staff absences. We are now able to resume action on the review and are organising a programme of further visits to prisons, starting in December, with the aim of completing the review in late Spring or early summer 2023. We are sorry for the delay, but remain fully committed to completing this important review as we know progression is a significant issue for many prisoners.

### HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity**
- **Prisoner transfer**
- **Issues with Property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work and work**

### IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

# IPM

## Independent Prison Monitoring

YOU CAN CALL THE  
FREEPHONE NUMBER ON  
0800 056 7476. CALLS ARE  
NOT MONITORED BY SPS  
AND ARE CONFIDENTIAL.



THIS NUMBER CAN BE  
ACCESSED ON YOUR  
MOBILE PHONE BY  
DIALLING 112 AND  
CHOOSING OPTION 3:  
INDEPENDENT PRISON  
MONITOR.



IPMs VISIT THE PRISON  
WEEKLY AND ARE  
AVAILABLE TO SPEAK TO.