



### HMIPS SERVICE DELIVERY PERFORMANCE

<b>Number of IPM visits (calls):</b>	<b>13</b>	<b>Statutory requirement met?</b>	<b>Yes</b>
<b>Volunteer hours committed:</b>	<b>24.5</b>	<b>% of prisoner requests handled:</b>	<b>100</b>

**Comments:** Statutory of one (on-site) visit per week was achieved.

### MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Prisoner participation in decision making	IPMs welcomed the fact that prisoners views had been sought at 'PIAC' meetings to help shape the future of the regime.
Purposeful activity	<p>Purposeful activity at the prison had been very busy. IPMs were pleased to note that all work parties and external work placements were running at capacity. Prisoners said they liked the work they were doing. Prisoners were also seen taking part in lots of exercise outdoors, and IPMs concluded that this could be good for prisoners' mental wellbeing.</p> <p>The Barista service had also recommenced following the easing of some COVID-19 restrictions, and the Link Centre had been busy.</p>
Decency	IPMs spoke with prisoners about the food, and there were mixed views as to the choice available. IPMs sampled the food and had no complaints. The serving environment seemed very hygienic and meal times ran efficiently.
Transition to the community	IPMs noted that there had been a significant number of home leaves during the reporting period, which was welcomed.

### AREAS TO BE MONITORED NEXT

IPMs will continue to focus on the impact the latest COVID-19 restrictions are having on prisoners, and any changes to the regime as these restrictions are eased.



## HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

## IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

**IPM**  
Independent  
Prison  
Monitoring

 **YOU CAN CALL THE FREEPHONE NUMBER ON 0800 056 7476. CALLS ARE NOT MONITORED BY SPS AND ARE CONFIDENTIAL.**

 **IPMs VISIT THE PRISON WEEKLY AND ARE AVAILABLE TO SPEAK TO.**