



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits / calls:	13	Statutory requirement met?	No
Volunteer hours committed:	25	% of prisoner requests handled:	100

Comments: On-site visits re-commenced following lockdown, in week beginning 27/07/2020. Remote monitoring phone-calls were made in the preceding three weeks. While the statutory obligation was not met (due to COVID-19), a call or visit took place each week of this quarter. Volunteer hours shown do not include time for phone calls.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal safety	Physical distancing and hygiene requirements were generally being observed across the establishment. Some staff/prisoner interactions remained a little too close, however masks were now worn at all times.
Decency	Prisoners were continuing to get daily showers, time in the fresh air, and exercise. Arrangements were in place for prisoners to prepare faith-based meals (e.g. Kosher) separate from other 'mainstream' food.
Family contact	Virtual visits and family visits were now established. IPMs observed these processes and they seemed to be going well in general . Family visit tables were well spaced out in the link centre to ensure two metre distancing etc. Virtual Visits took place in individual rooms, which allowed for a great deal of privacy.
Purposeful activity	All internal work parties continued to operate. The Education Centre had now opened up and was delivering education classes, spaced out to ensure two metre distancing was observed. There was less capacity in the Education Centre due to distancing requirements, however classes were being delivered in other areas of the prison to increase delivery capacity.
Transition to the community	The prison was now receiving prisoners from closed conditions, so there is some form of progression happening. IPMs spoke with some recently arrived prisoners. They were engaged in the induction process.
Transition to the community	Prisoners continued to have concerns that, because of lock down, the lack of community access may go against them in parole board hearings. This was exacerbated by the recent decision to halt the planned reinstatement of home leaves. Prisoners have however confirmed to IPMs that staff have stated the reason for these decisions very clearly, and that they understand the prison has to follow Scottish Government COVID-19 guidance. Prisoners confirmed staff were continuing to work with them to do what they could by way of preparation for parole board hearings. This is a concern about the situation for prisoners rather than their management by the prison.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on how prisoners are coping during lockdown, particularly where restrictions are eventually eased.

