



### HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	13	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100%

**Comments:** The statutory requirement of one (on-site) visit per week was not met, however there was a remote monitoring call or visit each week during the quarter. IPMs were able to visit the prison on ten occasions and three telephone calls with prisoners took place.

### MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Respect	The women continued to report having very good relations with staff. During observations, staff were knowledgeable about all of the prisoners in their care and were engaging well, with ongoing conversations and support.
Drug Treatment	Some women spoke about access to drug treatment, and felt that it was sometimes hard to get the support they required, such as access to group work.  Concerns were also raised about the issuing of medication on days women were due at court or being released from custody. The NHS team have explained why they issue it this way, and that it should be safer for the patients.
Purposeful Activity and physical environment	The IPM team were pleased that the art work in the education centre was being put back.  The majority of women were kept fully engaged, and generally during activity hours there are very few prisoners on Peebles. Prisoners suggested that it would be nice if some exercise equipment was available on the halls, as at times it was hard to fit in going to the gym around other activities.
Family contact	The women continued to be positive about virtual visits and mobile phones. The issues around tampering with mobile phones appear to have been addressed, with prisoners being clear on the processes.
Food	Reports on the quality of food continued to be very positive. The menu looked well designed and the food appeared appetising.
Remand	IPMs remain concerned about the number of remand prisoners being held in all prisons, and the length of time people are spending on remand.

### AREAS TO BE MONITORED NEXT

The HMIPS review into progression is underway, with inspectors having spent two weeks in HMP Edinburgh. They will be visiting all prisons over the next few months.

Independent Prison Monitors are looking to talk to women this quarter about the best aspects of life in Cornton Vale that should be continued in the new prison when it opens, as well as those aspects that the new prison may provide an opportunity to improve. IPMs will be visiting the new prison building in November. If you have views on any of these issues please let the IPM team know, either by telling us when you see us, or by calling the Freephone number.



## HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

## IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

**IPM**  
Independent  
Prison  
Monitoring

 **YOU CAN CALL THE FREEPHONE NUMBER ON 0800 056 7476. CALLS ARE NOT MONITORED BY SPS AND ARE CONFIDENTIAL.**

 **IPMs VISIT THE PRISON WEEKLY AND ARE AVAILABLE TO SPEAK TO.**