



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	9	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	N/A

Comments: Volunteer hours not recorded for phone calls (visits only). Amber rating for statutory requirement is due to visits not taking place during lockdown, with remote calls replacing visits. Amber rating for number of calls reflects the fact that remote monitoring commenced midway through the quarter.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal safety	Prison management confirmed that they had followed the Scottish Government's guidance with regards to physical distancing etc. IPMs had spoken with some prisoners who said that physical distancing was not always observed on the halls, by prisoners and staff. This was confirmed by prison management, who had continued to stress to prisoners and staff the importance of following the guidance. Two metre markings had been marked on the floors to assist with this.
Regime	Both prison management and prisoner confirmed that prisoners were understanding of the new regime, and were coping well with the changes.
Decency	Prisoners were getting daily showers, time in fresh air, and exercise. Concerns were raised prior to lockdown about the hygiene standards on some halls, but prisoners reported that the halls were generally kept clean, and cleaning materials were available.
Healthcare	Prisoners raised some concerns about the delivery of healthcare services during lockdown, but healthcare services continued to run and treatment was available.
Family contact	Prisoners expressed frustration at the apparent lack of process in implementing virtual visits and in-cell phones. While it took some time to get virtual visits and mobile phones up and running, it is understood the delay was caused by the need for legislation to be passed. It is now up and running and proving popular with prisoners.
Purposeful activity	Prisoner work had understandably decreased, with only essential work parties operating under strict safety requirements.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on how prisoners are coping during lockdown, particularly where restrictions are eventually eased. It is hoped on-site monitoring will resume in August. The IPM boxes are still not in use.