



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	13	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100

Comments: Volunteer hours not recorded for phone-calls (visits only). Amber rating for statutory requirement is due to visits not taking place during lockdown, with remote calls replacing visits. Amber rating for number of calls reflects the fact that remote monitoring commenced midway through the quarter.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal safety	<p>Prison management stated that they had followed the Scottish Government's guidance with regards to physical distancing etc.</p> <p>PPE was available where needed, as was hand sanitiser, antiseptic wipes etc. A prisoner rep whom IPMs spoke with confirmed that he felt safe with regards to hygiene, spread of infection, etc.</p>
Regime	<p>Both prison management and prisoner reps confirmed that prisoners were accepting of the new regime, and were coping well with the changes. PIAC meetings had been held to acquire the views of prisoners, although prisoners that IPMs spoke to said these had not been held too often.</p>
Decency	<p>Prisoners were getting daily showers, time in fresh air, and exercise. IPMs welcome this, and were pleased to note that as the Scottish Government ease lockdown restrictions, pod sizes were increased by prison staff. This allowed for more time out of cell.</p> <p>However there was more demand for disabled cell facilities – including disabled showering facilities – than the prison could provide. Staff were working closely with the few prisoners who need these facilities, to ensure they are as comfortable as they can be.</p>
Healthcare	<p>Healthcare had continued to operate as before (pre-COVID). Mental Health consultations had continued, and this was welcomed by IPMs given the increased uncertainty that lockdown measures bring.</p>
Family contact	<p>IPMs sensed a little frustration among the prisoners they spoke with, at the apparent lack of progress in implementing virtual visits and in-cell phones. IPMs understand the delay was caused by the need for legislation to be passed. In cell phones were now in place, which was welcomed. Virtual visits were also in place, though uptake was lower than expected.</p>
Purposeful activity	<p>All work parties continued to operate with the exception of the prison industries work sheds. This is welcomed by IPMs as it keeps prisoners busy.</p>
Transition to the community	<p>Prisoners being released had phone calls set up with the Citizens Advice Bureaux, Housing Services, etc. to ensure they had some level of support in the community upon release.</p>

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on how prisoners are coping during lockdown, particularly where restrictions are eventually eased. It is hoped on-site monitoring will resume in the week beginning 27th July.