



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	11	Statutory requirement met?	No
Volunteer hours committed:	n/a	% of prisoner requests handled:	100

Comments: Volunteer hours not recorded for phone calls (visits only). Amber rating for statutory requirement is due to visits not taking place during lockdown, with remote calls replacing visits. Amber rating for number of calls reflects the fact that remote monitoring commenced midway through the quarter.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal safety	Prison management confirmed that they had followed the Scottish Government's guidance with regards to physical distancing etc. There had been some difficulty observing physical distancing in the establishment and management continued to reinforce it with both prisoners and staff.
Regime	Prison management confirmed that prisoners were accepting of the new regime, and while there had been some instances of frustration, were coping well with the changes. PIAC meetings continued to be held and were giving prisoners the opportunity to help shape these changes. IPMs welcomed the in cell activity afforded to prisoners to offset the decrease in recreation time.
Decency	Prisoners were receiving daily showers, time in fresh air, and exercise. IPMs had received assurances regarding appropriate cleaning and sanitisation with daily schedules, high, medium and low risk areas identified and availability of cleaning facilities.
Healthcare	General health provision had continued while staff continued to make arrangements for those with COVID-19 symptoms who needed to isolate. Prisoners had not reported any significant issues relating to medications or any other aspects of healthcare during this reporting period.
Family contact	Virtual visits and in cell telephony had been fully implemented at HMP Low Moss. While it took some time to get virtual visits up and running, it is understood the delay was caused by the need for legislation to be passed. IPMs welcomed the efforts made by staff to ensure prisoners could 'attend' family funerals online.
Purposeful activity	Prisoner work had understandably decreased, with only essential work parties still operating under strict safety requirements. IPMs noted the availability of PT sessions outside, under physically distanced conditions, throughout the reporting period. IPMs remain concerned about the continuing high population in HMP Low Moss which had limited the opportunities for additional activity as restrictions ease.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on how prisoners are coping during lockdown, particularly where restrictions are eventually eased. It is hoped on-site monitoring will resume in the week beginning 27th July.