



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	19	Statutory requirement met?	Yes
Volunteer hours committed:	n/a	% of prisoner requests handled:	100%

Comments: The Statutory requirement of one (on-site) visit per week was met, with 17 visits in person. There were also nine calls made to speak to prisoners.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Staff prisoner relationships	<p>The IPM team observed examples of good relationships between staff and prisoners, in particular seeing an increase in interaction between staff and prisoners during recreation time.</p> <p>The work of the inclusion team was noted as being excellent.</p>
Physical environment	<p>The secure corridors still require attention. The refurbished units on Iona hall were looking nice, and where it was installed, the new furniture was a positive improvement.</p>
Food	<p>Prisoners did not raise concerns about food when asked. The IPM team attended food focus group meetings in this quarter and the last, which were well run and well attended. The prisoners involved had spent time gathering the views from other prisoners on their halls.</p>
Drugs	<p>The IPM team were concerned by the number of prisoners on MORS during the reporting period, and the apparent rise in use of legal highs amongst some prisoners.</p>
Purposeful Activity	<p>Prisoners continued to report that they did not have enough to keep them occupied, and some did not believe they could access courses or activities. Those that do attend talk positively about their experiences.</p> <p>The IPM team will be looking at purposeful activity during the next few months.</p>
Time out of cell	<p>Concerns about time out of cell remain. Conversations with prisoners continued to show that too many prisoners were spending far too long in their cells each day. Access to exercise remained a concern. New prisoners stated they were not initially aware of how to ask for exercise, and others complained about being denied exercise if you did not request it first thing in the morning.</p>
Remand	<p>IPMs remain concerned about the number of remand prisoners being held in all prisons, and the length of time people are spending on remand.</p>
Progression	<p>Concerns remain nationally about the ability of prisoners to progress through their sentences. HMIPS have started a national review of progression.</p>

AREAS TO BE MONITORED NEXT

IPMs are considering areas that they should focus on in the coming months. If there are particular things that you think the IPMs should focus on, whatever that may be, please leave a message on the Freephone number letting us know so we can consider it. For example, you may think that IPMs should spend time looking at the food, access to the gyms or the activities available, or staying in touch with your family. We are really keen to know what you think is important for us to look at.

To find out more about Independent Prison Monitoring go to www.prisoninspectoratescotland.gov.uk or email prisonmonitoring@gov.scot. To ask to see an IPM call **0800 056 7476**.



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- Bullying and safety
- Equality and diversity issues
- Prison transfers
- Issues with property
- Living conditions, food, clothing, hygiene
- Delays with progression
- Access to education and work

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

 YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.

 IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO.