



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	10	Statutory requirement met?	No
Volunteer hours committed:	42	% of prisoner requests handled:	100

Comments: Statutory requirement was not met due to PMC absence and temporarily reduced IPM resource.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Personal Safety	<p>HMP Shotts was observed to be calm and orderly during visits in this reporting period, though Monitors were advised of some changes in behaviour and incidents of violence relating to drug use. The SRU was at full capacity for most of this reporting period. IPMs were advised of an increase in drugs finds and usage in this quarter. IPMs were also saddened to be informed of deaths in custody within the establishment during this period.</p> <p>IPMs were also informed of a COVID-19 outbreak during this quarter in Allanton Hall which limited the scope of some monitoring visits. IPMs noted management decisions taken in line with Public Health Scotland during this period.</p>
Purposeful Activity / regime	<p>IPMs noted all essential work parties continued to function and daily activity was observed in all industries, though with numbers appearing to be variable. IPMs would request and update on current provision and engagement.</p>
Healthcare	<p>Healthcare remains a high priority for prisoners speaking with IPMs and continues to generate some requests. Recruitment and retention of primary care nurses remains a challenge, as does staff accommodation within the health centre. Prison management advised they were aware of the staffing issues and remained in dialogue with NHS Lanarkshire. Management advised the situation currently remains the same as in previous quarter.</p>
Lawful and Transparent Custody	<p>IPMs have dealt with several requests relating to property, transfers, progression and various other issues. Where IPMs have explored prisoner requests these have been handled efficiently and appropriately by staff with timely responses. In general, IPMs noted prisoners being treated with courtesy and respect within the establishment.</p>

AREAS TO BE MONITORED NEXT

IPMs will continue to monitor healthcare provision and the levels of purposeful activity within HMP Shotts



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

 **YOU CAN CALL THE FREEPHONE NUMBER ON 0800 056 7476. CALLS ARE NOT MONITORED BY SPS AND ARE CONFIDENTIAL.**

 **IPMs VISIT THE PRISON WEEKLY AND ARE AVAILABLE TO SPEAK TO.**

The graphic is a vertical purple rectangle. At the top, the letters 'IPM' are written in large, white, bold font. Below this, the words 'Independent', 'Prison', and 'Monitoring' are stacked vertically in a smaller white font. At the bottom, there is a light purple rectangular area containing two icons and their corresponding text. The first icon is a telephone handset, followed by the text 'YOU CAN CALL THE FREEPHONE NUMBER ON 0800 056 7476. CALLS ARE NOT MONITORED BY SPS AND ARE CONFIDENTIAL.' The second icon is two overlapping speech bubbles, followed by the text 'IPMs VISIT THE PRISON WEEKLY AND ARE AVAILABLE TO SPEAK TO.'