



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	13	Statutory requirement met?	Yes
Volunteer hours committed:	48	% of prisoner requests handled:	100

Comments: Statutory requirement was met. The findings are taken from site visits.

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Purposeful Activity / regime	IPMs note the impact of coronavirus on staff and prisoners during this quarter and the isolation and suspension of visits which resulted from this. Monitors continue to report very positively on the creative and important work being done in Education and in the Links Centre and wish to commend everyone involved for the excellent provision for both convicted and remand prisoners. IPMs remain concerned that some work parties can be affected by staff shortages.
Decency	IPMs note the prison to be clean and tidy in all areas. Food continues to be commented on positively though some prisoners in Ailsa have commented that their food often requires heating on arrival, but their hall has no microwave in use. All halls continue to receive time in the fresh air and showers though some prisoners have commented they feel they are in the cells for longer periods recently. IPMs have also noted the major painting programme undertaken in the prison.
Progression	IPMs continue to receive requests from prisoners in National Top End regarding perceived delays to progression through sentences. Monitors have also been advised that social work have been under resourced this quarter and have increasing demands for reports and risk assessments. IPMs received an update from prison management regarding ongoing work in this area and noted there are also six individual either on, or preparing for work placements. Monitors note there is only female in Bute and have commented on under utilisation of an area of good quality accommodation and rehabilitation.
Effective, Courteous and Humane Exercise of Authority	IPMs observed very good staff – prisoner interactions, all undertaken professionally and with good humour in an atmosphere of friendly authority.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on transitions from custody and levels of purposeful activity



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM

Independent Prison Monitoring



**YOU CAN CALL THE
FREEPHONE NUMBER ON
0800 056 7476. CALLS ARE
NOT MONITORED BY SPS
AND ARE CONFIDENTIAL.**



**IPMs VISIT THE PRISON
WEEKLY AND ARE
AVAILABLE TO SPEAK TO.**