



HMIPS SERVICE DELIVERY PERFORMANCE

Number of IPM visits (calls):	12	Statutory requirement met?	Yes
Volunteer hours committed:	54	% of prisoner requests handled:	100

Comments: Statutory requirement was met through on site visits

MONITORING FINDINGS

MAIN AREAS MONITORED	FINDINGS
Decency	IPMs noted there were large numbers of positive covid cases across the prison during this reporting period which occasionally affected monitoring visits. Monitors received assurances that all basic entitlements were being met and the regime continued to function where possible. However, some staff and prisoners commented that the restrictions have affected general wellbeing and led to unattended clinical needs for some individuals. IPMs have attended PIAC meetings during this quarter and commented that prisoners were given time to express their views and listened to by senior management.
Healthcare	Prisoners continue to speak with IPMs regarding prescribing policies and differences between prisons. IPMs continue to note staffing concerns in the Health Centre and the critical incident raised by NHS Ayrshire and Arran in respect of healthcare delivery in the establishment. Monitors were provided with an update by senior management as to how this is being managed and actions taken to offset this.
Lawful and Transparent custody	IPMs observed processes in the SRU during this quarter and commented on a safe and well run unit. IPMs have observed prisoners at evening and weekends engaged in association and note a generally good atmosphere in the residential areas. Monitors attended a DIPLAR meeting which was professional and thorough process and have also looked at responses to prisoners complaints which were noted to be good and detailed.
Purposeful Activity	As above PMs note the some restrictions to work parties during the covid outbreak but have reported positively on work, exercise, education and use of gymnasium. Some prisoners have raised queries around allocation of work and whether and IPMs would welcome comment on how equality of opportunities are offered. IPMs note the Discovery programme currently running and were also informed of ten individuals participating in Constructs programme also.

AREAS TO BE MONITORED NEXT

IPMs will continue to focus on access to regime and provision of healthcare.



HOW CAN IPMs HELP ME?

Here are some examples of how we have helped so far:

- **Bullying and safety**
- **Equality and diversity issues**
- **Prison transfers**
- **Issues with property**
- **Living conditions, food, clothing, hygiene**
- **Delays with progression**
- **Access to education and work**

IF SOMETHING IS NOT OK, WE NEED YOU TO SAY – PLEASE LET US KNOW HOW THINGS ARE

Please note we will only provide assistance with complaints after it has been directed through the appropriate complaint procedures first.

IPM
Independent
Prison
Monitoring

 **YOU CAN CALL THE FREEPHONE NUMBER ON 0800 056 7476. CALLS ARE NOT MONITORED BY SPS AND ARE CONFIDENTIAL.**

 **IPMs VISIT THE PRISON WEEKLY AND ARE AVAILABLE TO SPEAK TO.**